

# **Health Improvement Partnership**

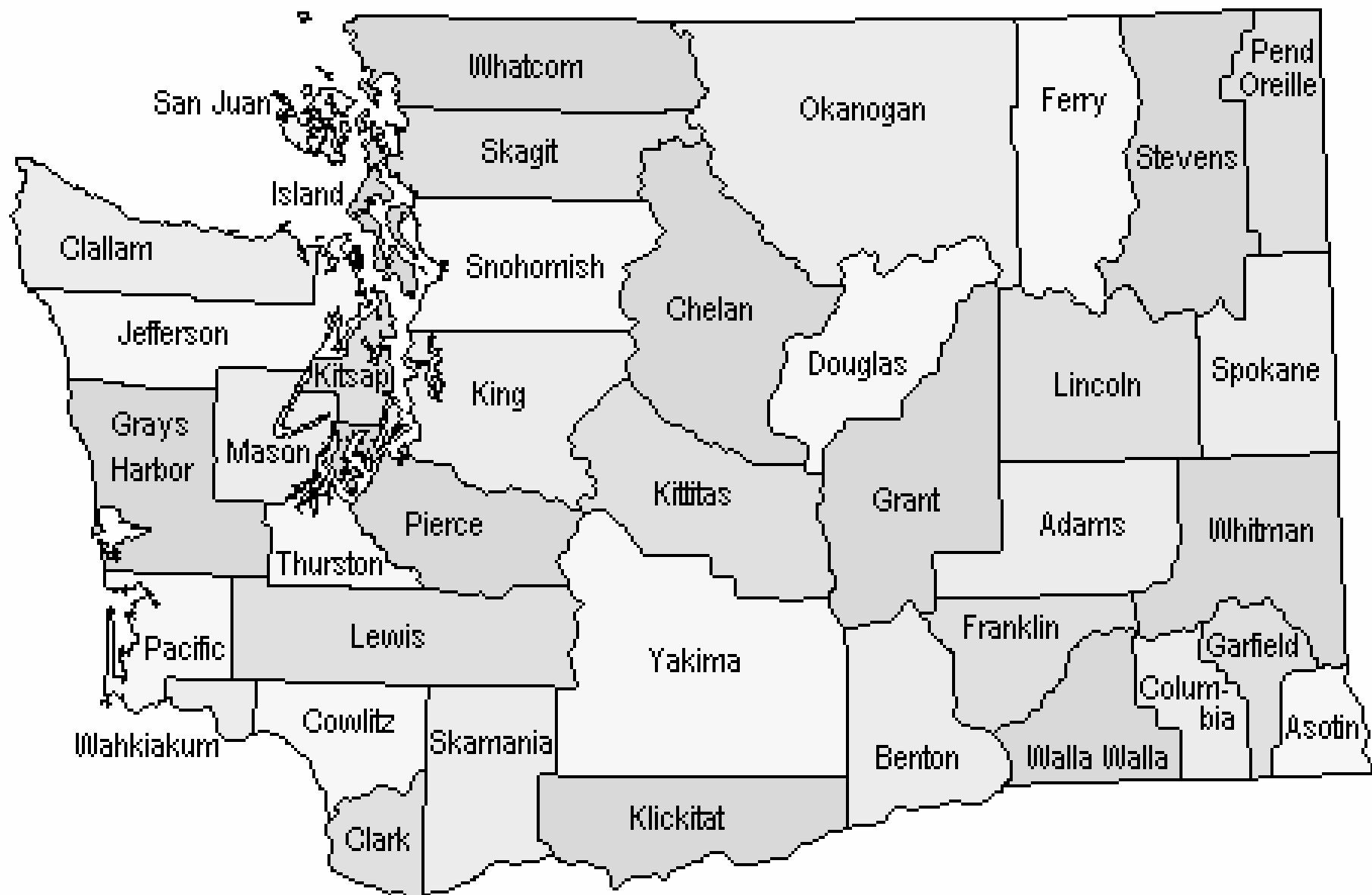


## **LOCAL EVALUATION**

# **Health Improvement Partnership**



**About this  
presentation...**



# **Health Improvement Partnership (HIP)**

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## **Facilitate and Enhance Community Well Being**

- Ask, “What If...?”**
- Neutral Convener**
- Catalyst**
- Coordinator**
- Inclusive**
- Collaboration**
- Resource  
Development**



# Healthcare Access Initiative

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## **Health *for* All**

- Screening
- Insurance Enrollments
- Referral to Services/Programs
- Advocate
- Community Trainings

**CHC: EMR**

**Project  
Access**

**CHC:  
Behavioral  
Health**

**CHC:  
340B  
Pharmacy**

**C O A L I T I O N**

**ER Referral  
Protocols Pilot**

**Employer Strategies**

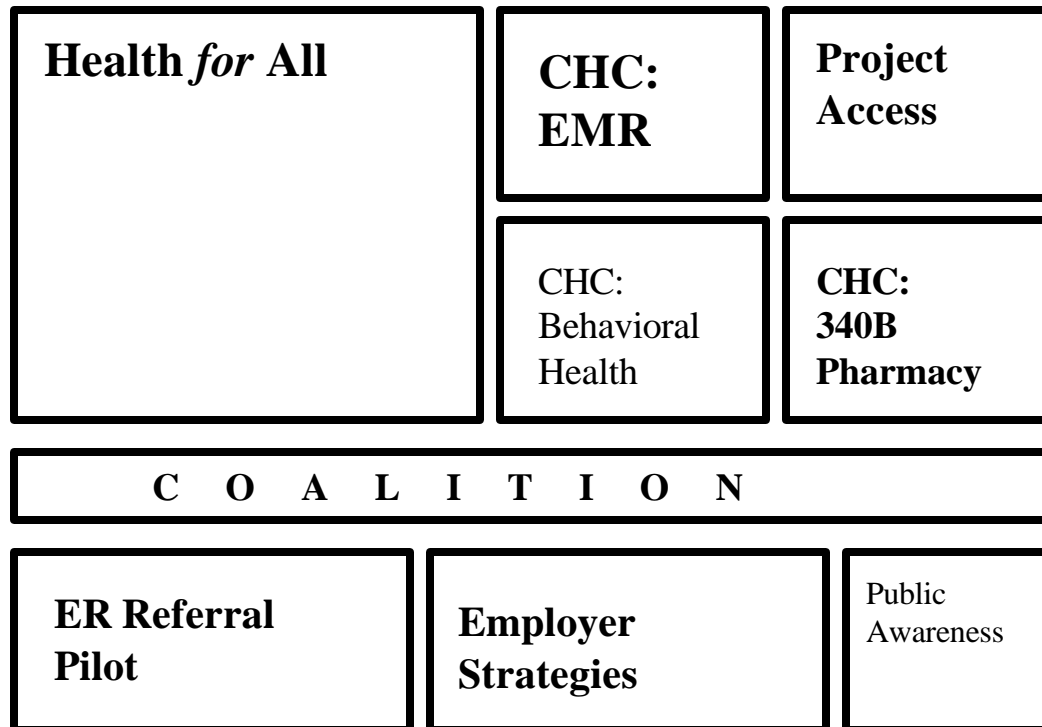
**Public  
Awareness**

# What to Evaluate...

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## FIRST QUESTION:

**EVALUATE THE WHOLE PROJECT WITH ALL OF ITS  
PIECES?**



**-Objectives for Each  
Project Element:  
Same or Different?**

**-Same Stage of  
Implementation?**

**-Ability to Get Data –  
Who Has It?  
Will They Share It?**

**-Can Each Project  
Element Stand Alone?**

# What to Evaluate...

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## SECOND QUESTION: WHAT INFORMATION IS IMPORTANT?



- Access
- Health Status
- Capacity
- System Change
- Costs

## HOW DID WE DECIDE?

- Coalition
- Implementation Timeline
- Data
- Resources

# Two Examples

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Health *For* All

HELPING PEOPLE FIND HEALTHCARE

## PARTNERS FOR CARE

Community Health Association of Spokane

Christ Clinic

Deaconess Medical Center Emergency Dept

East Central Community Center Health Clinic

Holy Family Hospital Emergency Dept

N.A.T.I.V.E. Health of Spokane

People's Clinic

Spokane Falls Family Clinic



# Consumer Survey

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Health *For* All

HELPING PEOPLE FIND HEALTHCARE

- Annual Telephone Survey**
- Best Way to Verify Enrollment**
- Requires Commitment – Can be Complicated, Time Consuming and Costly**
- Serves Multiple Purposes – Outcomes, Quality Assurance, Needs Assessment, Anecdotal**
- Administered by Local Research Firm**
- Process Improves Each Year**

# Process Evaluation

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- Data Compilation & Analysis
- Evaluating a Pilot
- Five Questions
- Requires Coordination
- Relatively Inexpensive
- Local Health Department is Evaluator
- Template for Future Collaborations

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# Other Considerations...

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- PERSPECTIVE: Don't create an infrastructure for the evaluation that is so complex it produces more work than the project itself**
- THINK IN TERMS OF QUESTIONS: What is the question you want to answer?**
- PLAN FOR CHANGE: Things always change in healthcare**
- IT'S OK (AND PROBABLY NECESSARY) TO BE CREATIVE**

# Contact Information

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**Lisa Capoccia**

**Health Improvement Partnership**

**421 W. Riverside Ave., Ste. 353**

**Spokane, WA 99201**

**(509) 444-3088, Ext. 214**

**[lisac@hipspokane.org](mailto:lisac@hipspokane.org)**